

## GETTING STARTED

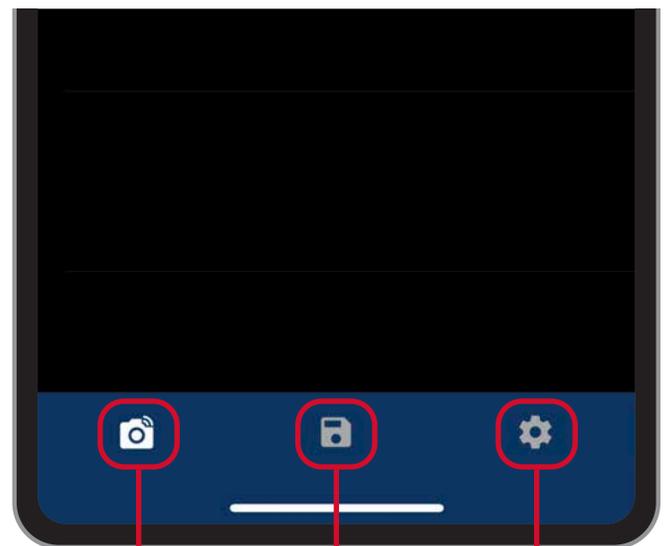
Download the Witness app to your smartphone. It is available on both the Apple App Store and Google Play Store.



## QUICK APP OVERVIEW

The app features three primary sections that can be accessed using the buttons at the bottom of the screen.

- **Home**  All of your connected cameras will be listed on this screen. From here, you can access each camera's live stream and stored video files.
- **Saved**  In this section, you can view and manage the video files that you have saved from each camera.
- **Settings**  This section allows you to connect to new cameras by scanning QR codes, synchronize a connected camera's clock with your smartphone, and update the camera's firmware.



HOME

SAVED

SETTINGS

# CONNECTING THE CAMERA

Connecting a Witness camera is quick and easy, simply follow the steps below.

1. Tap on the **Settings**  tab at the bottom of the screen, then tap the **Scan QR Code** button.

*Troubleshooting – You may need to authorize the app to use your smartphone’s camera first.*

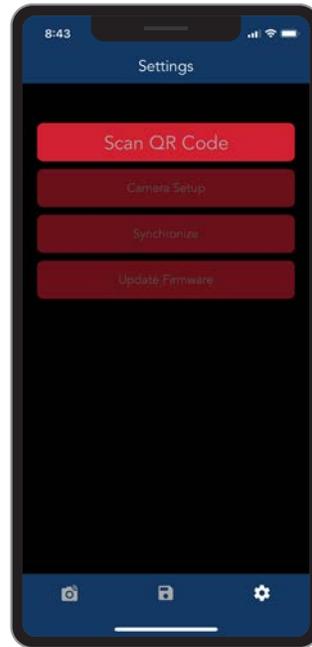
2. Hold your phone over the QR code that was included with the Witness camera. The app will automatically scan the code and proceed.

*Troubleshooting – If the code isn’t automatically scanned, try again in a well-lit area, and hold your smartphone as steady as you can.*

3. Next, your smartphone will request to connect to the Witness camera via Wi-Fi. You will need to be within Wi-Fi range of the camera to connect.

*Troubleshooting – If the connection fails, you may need to manually connect to the camera in the Wi-Fi settings on your smartphone. See the detailed steps on page 3 of this guide.*

4. Now your Witness camera is connected and ready to use. Repeat these steps for every camera you wish to connect with.



**STEP 1**



**STEP 2**



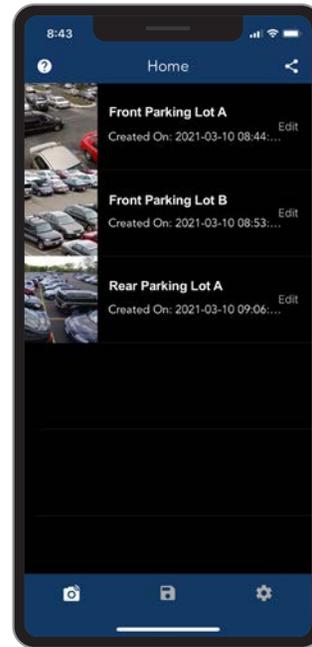
**STEP 3**

## VIEWING LIVE VIDEO FOOTAGE

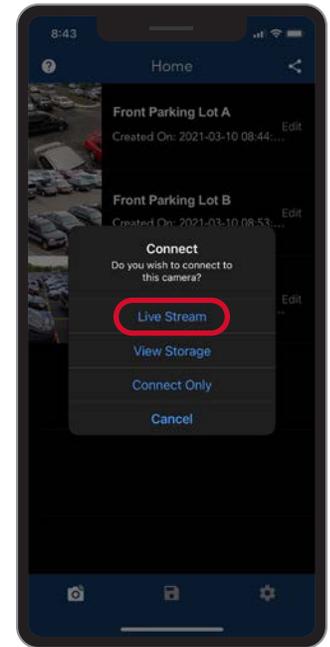
Once your camera is connected to the app, you can view a live stream by following these steps.

1. Under the **Home**  tab, tap on the camera you would like to view.
2. Several options are available. Tap on **Live Stream** to view the live video footage.
3. Once the camera is finished loading, the live stream will be displayed. There is a delay of approximately 5-15 seconds between the camera recording and the app display.

*Troubleshooting – If the live stream fails to load, you may need to manually connect to the camera in the Wi-Fi settings on your smartphone. See the detailed steps in the following section.*



**STEP 1**



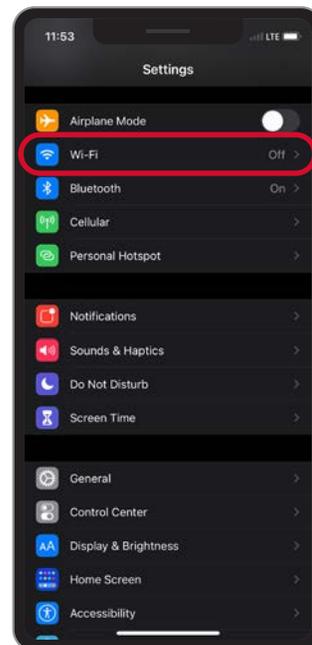
**STEP 2**

## MANUALLY CONNECT TO THE CAMERA USING WI-FI (iOS)

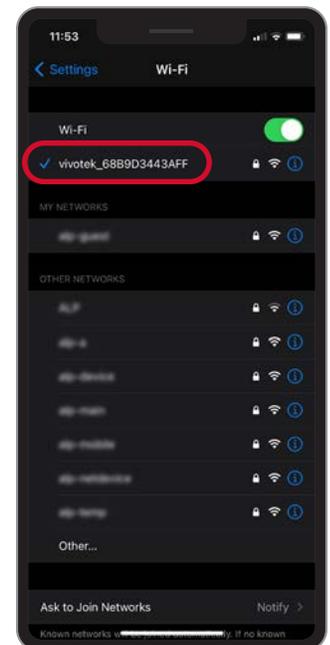
If the automatic connection from within the app fails, you can manually connect your iOS device to the Witness camera using the steps below.

1. Open the **iOS Settings app**, and then tap on **Wi-Fi**.
2. From the list of networks, select your Witness camera. The name will begin with “**vivotek**” and end with your camera’s **SSID**. You can find the SSID on the setup card that was included with the fixture.
3. Your device is now connected. You can now re-open the Witness app and interact with the camera.

*Troubleshooting – If the Wi-Fi connection fails or requests a password, you will need to re-open the app and scan the QR code again.*



**STEP 1**



**STEP 2**

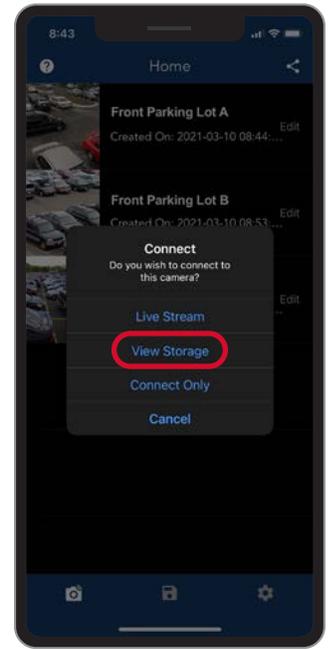
# VIEW AND DOWNLOAD VIDEO

Once your camera is connected to the app, you can view and download recorded video by following these steps.

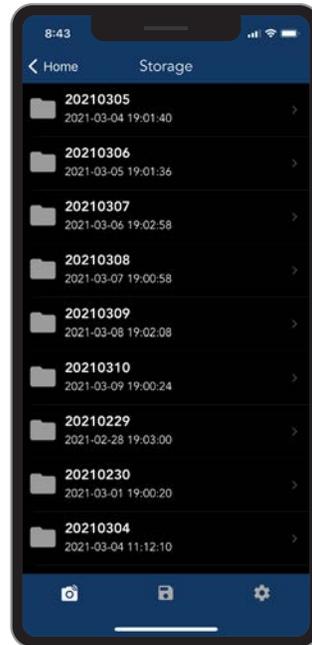
1. Under the **Home**  tab, tap on the camera you would like to view.
2. Several options are available. Tap on **View Storage** to view the recorded video footage.
3. Footage is sorted into folders based on the date it was recorded. Tap on a folder to continue.
4. Here you will view a list of available video files. Each file is approximately 3 minutes long and is labeled with date and time codes. Tap on a video file to download it to your device.
5. Once the video file has finished downloading, it will be displayed on your screen. The download process may take a while, depending on the signal strength of the WiFi connection.
6. Downloaded video files are located under the **Saved**  tab at the bottom of the screen.



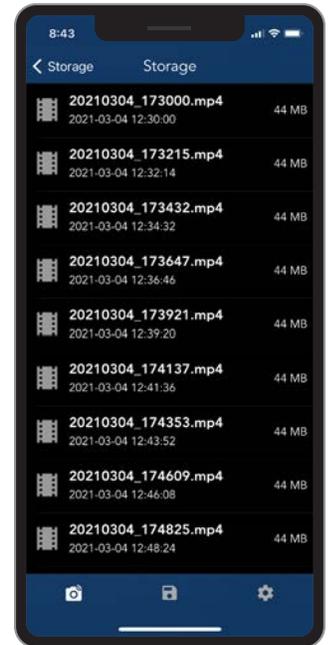
**STEP 1**



**STEP 2**



**STEP 3**

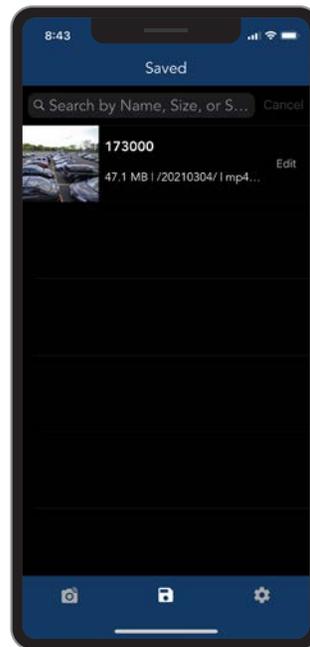


**STEP 4**

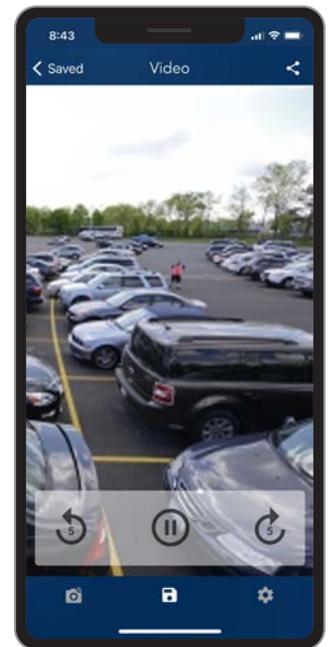
# MANAGING DOWNLOADED VIDEOS

After downloading video files from the Witness camera, you can manage them using the steps below.

1. Under the **Saved**  tab, you will find a list of all the video files you have downloaded from the Witness camera. You can search for a specific file using the search bar at the top of the screen.
2. Simply tap on a video file to view it on your device. Using the built-in video controls, you can play, pause, and skip forward and backward in 5 second intervals.
3. To send the video file to another device, tap on the **Share**  button at the top-right of the screen.
4. To delete a video file from your device, return to the **Saved**  tab and swipe left on the video you would like to delete.



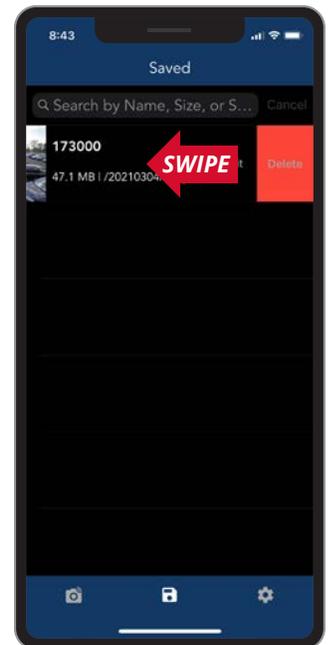
**STEP 1**



**STEP 2**



**STEP 3**



**STEP 4**